



Consumer/Representative Training 2014

Rick Scott Governor Barbara Palmer
Director



Introductions

Susan Nipper, CDC+ Administrator
Patricia Rush, Program Administrator
Yvonne Luster-Harvey, Curriculum Developer
Ivonne Gonzalez, Training and Outreach Coordinator

Submit questions throughout this presentation via chat or to: Ivonne.Gonzalez@apdcares.org



Training Objectives

- Identify the Five Principles of Self Determination
- Describe the roles and responsibilities of Participant, Representative, Consultant, Regional and State Office
- Describe different provider types
- Demonstrate how to write a Purchasing Plan
- Describe how to submit a Purchasing Plan
- Describe how to properly manage a CDC+ Budget
- Demonstrate how to reconcile the account



Requirements



Complete an Assessment after the training is completed



Score 85% or better to pass and receive Certificate of Completion

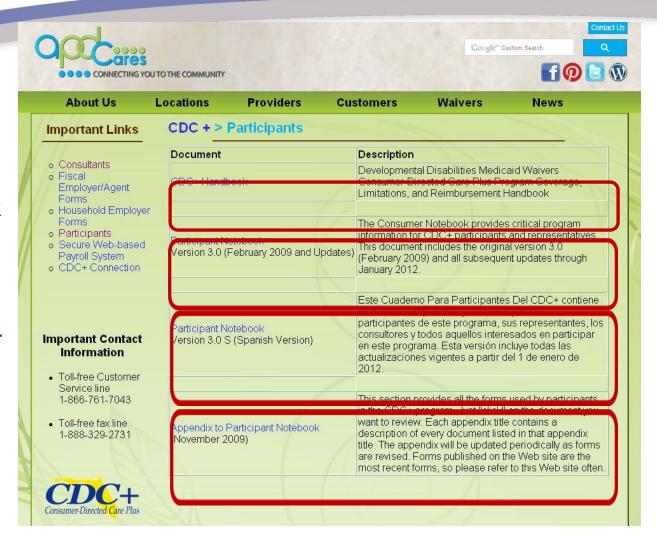


Program Toolbox

CDC+ Rule Handbook

CDC+ Participant Notebook (under revision)

Appendix to the CDC+ Participant Notebook



http://apdcares.org/cdcplus/participants



agency for persons with disabilities

State of Florida



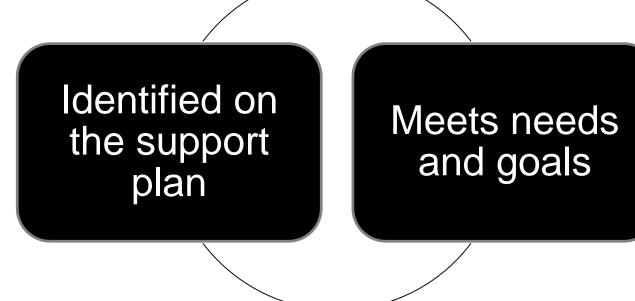


PCA Under 21 eQHealth Solutions 6-month maximum Change requires Plan update PCA forms on CDC+ website





Allowable Purchases





Allowable & Unallowable Purchases

- Allowable purchases (CDC+ Rule Handbook pgs.1-5, 3-8)
 Related to long-term care needs and directly related to disability and health condition
- Unallowable purchases (CDC+ Rule Handbook pgs.1-19, 3-9)
 Available through Medicaid, Medicare, at no charge through community resource. Any service not specifically provided under the CDC+ program



CDC+ Program Services

- Every service contains a definition to include: Descriptions, limitations, special conditions, provider qualifications and service type. (CDC+ Rule Handbook Chapter 4)
- Service codes and abbreviations can be found in the Service Code Chart Appendix I of the Participant Notebook: http://apdcares.org/cdcplus/docs/appendix/service-codes.xls





2000

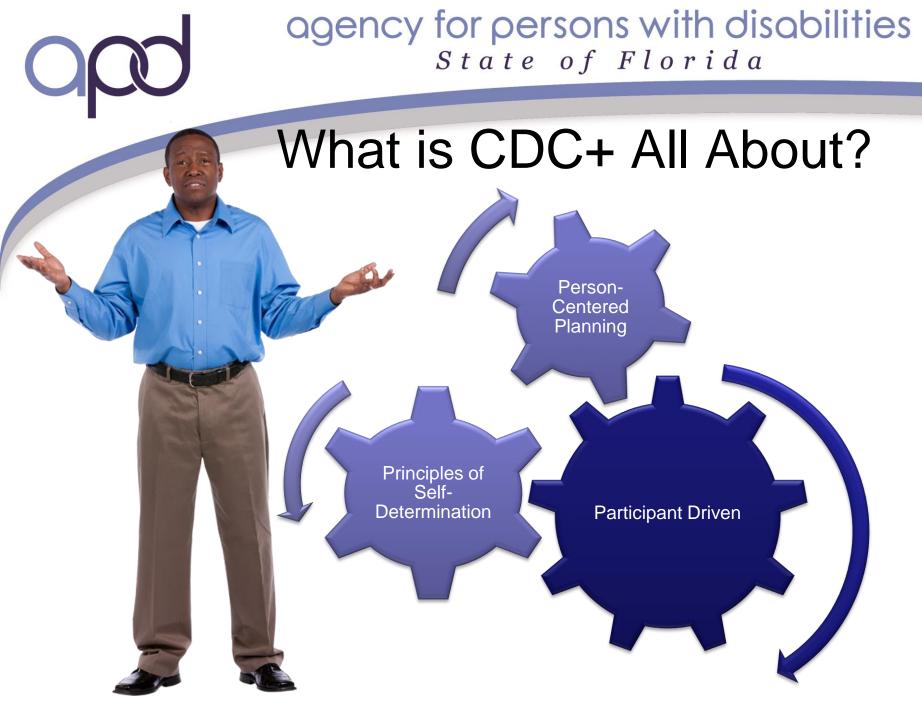
 Consumer Directed Care (CDC)

Jan 2004

 Consumer Directed Care Plus (CDC+)

Mar 2008

 CDC+ (permanent Medicaid State Plan Option)







The Participant Controls

WHAT

WHO

WHEN

WHERE

HOW



How Does CDC+ Work

- Consumer driven
- Exchange waiver budget for a reduced budget
- CHOICE and FLEXIBILITY of supports/services
- Not limited to the same services as the waiver
- Find and hire your own providers
- Submit claims to pay providers
- Manage monthly budget responsibly



CDC+ Eligibility and Enrollment Requirements

- Enrolled in the DD/HCBS iBudget waiver
- Able to direct own care
- Live in family or own home



Roles and Responsibilities

- Participant
- Representative
- Consultant
- Regional Liaison
- State Office



Role of Participant (Consumer)

(when representative not selected)

- Authorized signer
- Decision maker
- Employer
 Examples include: write job descriptions, negotiate pay rates, ensure L2 background screening is complete
- Develops Purchasing Plan



Role of Participant, continued

- Maintains accurate and complete records, and keeps them for at least six years
- Spends CDC+ budget responsibly
- Complies with training and monitoring requirements
- Develops Emergency Backup Plan (CDC+ Rule Handbook pg. 3-3)



Role of CDC+ Representative

- Same role as Participant
- Unpaid Advocate; at least 18 years of age
- Sign an agreement with the Participant
- Readily available to Participant and Consultant
- Responsible for appropriate use of public money
- Attends required trainings
- Participates in quality assurance reviews



Role of the Consultant

- Waiver Support Coordinator
- Sign a participant/consultant agreement
- Assists with transitioning to and from the waiver
- Provides on-going technical assistance
- Assists consumer/representative with the development of the Purchasing Plan, but does NOT write it
- Reviews and signs off on CDC+ documents



Role of the Consultant, continued

- Responsible for appropriate use of public money
- Complies with training and monitoring requirements
- Develops, implements, and monitors Corrective Action Plans (CAP) as necessary
- Develops and updates support plan
- Ensures cost plan is updated and approved
- Monitors and reviews participant account activity



Role of the Consultant, continued

- Keeps active contact with Participant
 - ✓ Monthly by phone
 - ✓ Bi-annually two face-to-face per year, one of which must be in the participant's place of residence
- Monitors the consumer's health, safety and welfare
- Reports neglect, abuse, or exploitation
- Ensures Medicaid eligibility



Role of the CDC+ Regional Liaison

- Reviews Purchasing Plans
- Facilitates employee background screening
- Bridges the communication between participant, consultant, and State office



Role of State Office

- Authorizes CDC+ Budget
- Administer the CDC+ program
- Develop & interpret policy
- Quality Assurance Monitoring
- Provide customer service & technical assistance
- Develop and update CDC+ training materials
- Conduct initial & on-going training









Fiscal / Employer Agent (F/EA) State office con't

- Requests and receives monthly budget
- Assigns provider ID number
- Pays service claims and employer taxes
- Sends monthly statements
- Monitor consumer spending
- Monitor consumer eligibility









Quality Assurance Requirement

- Consultant
- Participant
 - Person-Centered Review
 - ✓ Provider Discovery Review



Steps for CDC+ Participant Enrollment

- Expresses interest
- Completes training
- Passes Readiness Review
- Selects a CDC+ Consultant



Steps for CDC+ Participant Enrollment, continued

- Application Packet
 - ✓ 2 page application document
- Enrollment Packet
 - ✓ 8821 IRS
 - ✓ 2678 IRS
 - ✓ Fiscal Informed Consent
 - ✓ Program Consent Form
 - Representative Agreement



Steps for CDC+ Participant Enrollment, continued

- Consultant reviews and submits application and enrollment packets to State Office
- State Office calculates monthly budget and issues a Budget Authorization Form (BAF) after reviewing and approving the application and enrollment packets
- Participant chooses supports and services
- Participant interviews potential providers



Steps for CDC+ Participant Enrollment, continued

Participant will...

- Ensure providers complete background screening requirements
- Send to the CDC+ consultant for review
 - 1. Completed employee and vendor packets
 - 2. Draft copy of 1st purchasing plan
- Complete all requested revisions to the Purchasing Plan (if necessary)
- Sign and submit final Plan to consultant



Steps for CDC+ Participant Enrollment, continued

- Consultants must receive Plan by the 5th of the month for enrollment on the 1st of the following month
- Allow at least 3-4 weeks for processing
- CDC+ Customer Service
 - Notifies participants when they are authorized to start on CDC+
 - Provides employee ID numbers



Steps for CDC+ Participant Enrollment, continued

Participants can avoid delays in enrollment by ensuring that the Purchasing Plan and Provider Packets are free of errors and missing or incomplete information

**Continue to use your waiver providers until the transition to CDC+ is complete



Calculating the Monthly Budget

- Budget calculation worksheet (Participant Notebook Appendix D(3))
- Current approved DD/HCBS iBudget Waiver Cost Plan
- Discount rate 8% of the annual cost plan
- Administrative fee 4% or max amount of \$160.00 per month



Calculating the Monthly Budget, continued

- STE-Short Term Expenditure & OTE One Time Expenditure
- Consultant fee is not part of monthly budget (billed directly through FMMIS)
- Unused CDC+ funds can be reinvested back to Medicaid.



OTE/STE Expenditures

- One Time Expenditure- The consumer receives 100% of the authorized waiver amount. Cannot be spent on any other service. There are only three OTEs:
 - ✓ Durable Medical Equipment
 - Environmental Modifications
 - ✓ Vehicle Modifications
- Short Term Expenditure-Services approved on the waiver cost plan for 6 months or less, or are periodic in nature. Cannot be spent on any other service— ex. Dental, Assessments



									ı	
	CONSUMER ID #:			0012345			CONSUMER	EE	AREA	10
	CONSONER		<i>D</i> #.		0012343		INITIALS:		CREATED BY (INITIALS)	IG
ost	st Plan Dates: 7/1/2013			to	6/3	0/2014	This calculation			10/1/2013
Į	Enter e	ach approved	Service Plan*	in the Cost P	lan, below:		_			
Α.	B Brief service name	C Begin Date	D End Date	E # of months in Service Plan	F Total Service Plan Amt	G Monthly Service Plan Amount (Col. F/Col. E)				
1	PersonSup	07/01/13	06/30/14	12	\$ 7,200.00	\$ 600.00	-			
2 3 4	Life Skills PT Trans	07/01/13 07/01/13	06/30/14 06/30/14	12 12	\$ 8,870.40 \$ 5,340.80	\$ 445.07	-1 -1 -1			
5	ST	07/01/13 07/01/13			\$ 8,049.60 \$ 3,204.98		-			
6 7	Supplies	07/01/13		12 1	\$ 372.40	\$ 31.03 \$ -				
8 9				1		\$ - \$ -				
9 10				1		\$ -				
11 12				1		\$ - \$ -				
12 13				1		\$ -	_			
14				1		\$ -				
15	Total			1	\$ 33,038.18	\$ - \$ 2,753.18	\$ 2,753.18	T_		
	i Otai	Mu	ltiply total	Monthly C	P Amount by:		0.04	1	If this figure i	s \$4,000 or more,
						\$ 2,532.93	\$ 110.13		use \$160 fo	r fees.
			This is th	e CDC+ M	lonthly Budge	\$ (160.00) t \$ 2,372.93)] -		If less than s	\$4.000.
								l		calculation for fees.
	Drag and drop the red circle onto the correct			OR	\$ 2,753.18	4% CALC				
			budget.			0.92				
						\$ 2,532.93				
			This is th	CDC+ M	lonthly Budge	\$ (110.13) t \$ 2,422.80	<u> </u>		spreadsheet to Purchasing Plar	
			11115 15 (11	IE CDC+ I	lonerly budge	\$ 2,422.80		Consumers	Purchasing Plan	CHANGE.
									consumer has n and this calc	
	* Enter only the services that the consumer uses every month. Do not enter any expired service plans. Do not enter consultant services or funds for either OTEs or STEs as defined by CDC+. Funds for OTEs and STEs are not included in the calculation of the consumer's monthly budget. Funds for OTEs and STEs are given to the consumer over and above the monthly budget amount in the first month the service or support is authorized on the Purchasing Plan (i.e., page 1 reflects the OTE or STE full authorized amount and Section F shows the amount the participant has been able to negotiate with each provider.) MOTE: The effective date of the OTE/STE in Section F must be the same as the Purchasing Plan effective date in order for the funds for the OTE/STE in Section F to be transferred to the consumer's CDC+ account.									
	Calculatio	Cost Plan that Environmental I		ices and supports approved in the are considered OTEs for CDC+ are Modifications, Vehicle and Therapeutic or Adaptive			on of STE	of STE PERS, and ser use or for a spe		s, installation of authorized for periodic me six months or a reason other than
	Brief service	Service Plan	Service Plan End Date	Total Service	Maximum to be authorized in Purchasing Plan	Brief service	Service Plan Begin Date	Service Plan End Date	Total Service Plan Amt	Maximum to be authorized in Purchasing Plan.
	name	Begin Date	Elia Date	Plan Amt		•				
	name EM	Begin Date	End Date	Plan Amt	\$ -	-				\$ -
	name	Begin Date	End Date	Plan Amt		-				



iBudget FL and CDC+

iBudget FL - Medicaid Waiver Seven (7) Service Families

- Life Skills Development
- Supplies & Equipment
- Personal Supports
- Residential Services
- Therapeutic Supports
- Transportation
- Dental

^{***} must use Medicaid Waiver providers and established rates







CDC+ Program Services

(8% + 4 %= 12% reduced budget)

iBudget FL services PLUS...

- Advertising
- Seasonal Camp
- Gym Membership
- Over the Counter Medications
- Personal Emergency Response
- Parts & Repair
- Therapeutic Equipment
- Specialized Training
- Other Therapies

*** Save up for these services or additional hours...





Morning Break

Q & A to follow





Restricted Services

- Professionally licensed/certified providers
- Allocated budget cannot be used on another service; funds reinvested
 - The consumer must purchase at least 92% of the units of measure that are approved in the Cost Plan.
 - Regional Office approval



Restricted Services

Adult Dental Services	Behavior Analysis Services	Behavior Analysis Assessment	Behavior Assistant Services	Dietitian Services
Durable Medical Equipment and Supplies	Environmental Modifications	Occupational Therapy	Occupational Therapy Assessment	Personal Emergency Response System Installation
Physical Therapy	Physical Therapy Assessment	Private Duty Nursing	Respiratory Therapy	Respiratory Therapy Assessment
Skilled Nursing	Specialized Mental Health Services	Speech Therapy	Speech Therapy Assessment	Vehicle Modifications



Unrestricted Services (CDC+ Rule Handbook pgs. 4-3, 4-4

- Non-medical nature services
- Meet the participant's needs and goals
- Don't need to be identical to or the same quantity
- 8% Unused restricted funds can be used to purchase unrestricted services not listed on the cost plan.



Unrestricted Services

Adult Day Training	Advertising	Companion Services	Consumable Medical Supplies	Gym Membership
In-Home Support Services	Other Therapies	Over-the- Counter Medications	Parts and Repairs for Therapeutic or Adaptive Equipment	Personal Care Assistance
Personal Emergency Response System (PERS)	Residential Habilitation Services	Respite Care	Seasonal Camp	Specialized Training
Supported Employment	Supported Living Coaching	Transportation		



Critical Services

- Any service, determined by the consumer or representative as being so important that without this service, the consumer's health, safety, or welfare would be at risk.
- Requires two emergency backup providers
- Personal Care Assistance (PCA) service is ALWAYS considered a critical service



Provider Types









How to Find, Hire and Manage Providers?

- Identify service/support being purchased
- Type of provider needed
- Finding employees to work for you (Appendix E of the Notebook)
- Advertising can be paid by CDC+



How to Find, Hire and Manage Providers, continued

- Background Screenings
 - ✓ Level 2 for all providers listed on a Purchasing Plan
 - ✓ Valid for 5 years provided there is not a break in service of 90 days or more
- Employee Packets (Appendix G Notebook)
- Vendor Packets (Appendix H Notebook)



Directly Hired Employees

Consumer hires

Decides what will be done

Determines how services will be performed

Hourly rate of pay (negotiable)

Paid by timesheet

Note: More than three (3) employees requires worker's compensation insurance



Agency/Vendors and Independent Contractors

- A person or business
- Provides written description of services
- Participant controls/directs only the result of work performed
- Paid by invoice
- No taxes withheld or paid





Forms Needed for Hire

Agency/Vendor (A/V) or independent contractor (IC)

Vendor / Independent Contractor Information Form

Internal Revenue Service (IRS) Form W – 9

Background Screening Clearance Letter

Affidavit of Good Moral Character (notarized)

Directly Hired Employee (DHE)

Employee Information Form

Internal Revenue Service (IRS)

Form W - 4

Department of Homeland Security (DHS) Form I – 9

Background Screening Clearance Letter

Affidavit of Good Moral Character (notarized)

Direct Deposit Form (EFT)- include a copy of a pre-printed voided check



Payment Options for CDC+ Providers

- Rapid! PayCard® Visa® Payroll Card
- Direct Deposit Form (EFT)- include a copy of a pre-printed voided check



Hiring an Employee

Directly Hired Employee

- Telephone screening
- Suggested Interview questions
- Basic job duties
- Explain the way you want the job done
- Have them bring picture I.D. & SS card
- Have forms ready



Hiring Friends and Family

Benefits to consider

- ✓ More dependable relationship
- ✓ Easier to find
- ✓ Safer
- ✓ Live-ins

Risks to consider

- ✓ Firing may be harder to do
- ✓ It may be more difficult to direct their work
- ✓ And...



CAUTION!!!

- Public Assistance could be affected
- Consumers are employers
- If you hire your parents, your spouse, your child (under the age 21), or anyone under age 18, they do not earn eligible wages that will count toward Social Security or Medicare benefits.
- If you hire your parent, your spouse, or your child (under age 21), to work for you as a DHE in CDC+, they do not earn eligible wages and do not qualify for unemployment compensation.



Caution, continued

- This is a decision that needs to be carefully considered by the employee.
- Visit IRS.gov to look at the Household Employer's Tax Guide, IRS Publication 926 and www.myflorida.com/dor to look at the Employer Guide to Unemployment Tax, UCT- 800002



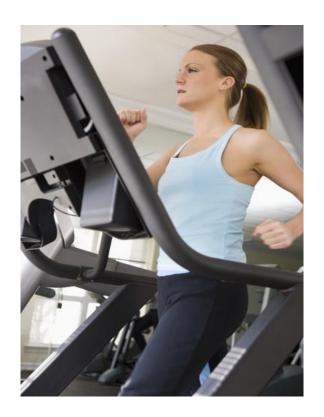
Offering Benefits at No Additional Cost

- Value your employees
- Pay at fair wage (must follow minimum wage requirements – as of 1/1/14 \$7.93 an hour)
- Companion is only service exempt from min. wage
- Be flexible if they need time off-sick
- Use your backup providers
- Spread the hours between two (2) employees
- Compliment your employees
- Make the job interesting and fulfilling



Purchasing Plan Exercise

 Walk through the Purchasing Plan review process





Purchasing Plan – Appendix E

- Describes how CDC+ monthly budget will be spent to meet needs and goals
 - ✓ Authorizes services/supports
 - Authorizes providers
- Developed by Participant or Representative;
 Consultant may provide technical assistance and guidance (CDC+ Rule Handbook Appendix E)



Purchasing Plan – Timelines

Person Responsible	Activity	Due Date
Participant (Representative)	Complete Purchase Plan; submit to Consultant	By the 5 th of the month
Consultant	Review and sign; submit to Regional Liaison	By the 10 th of the month
Regional Liaison	Review and sign; submit to State Office	By the 20 th of the month



Purchasing Plan Types

- New Purchasing Plan
- Purchasing Plan Change
- Purchasing Plan Update
- Quick Update



Purchasing Plan Change

Change in the monthly budget

Adding a One-Time or Short-Term Expenditure

Effective 1st day of month



Immediately submit a Purchasing Plan Change anytime there is a budget change to the participant's Support Plan/Cost Plan



Purchasing Plan Update

Hire a new employee or agency/vendor

Change the rate of pay

Purchase different services or supports

Increase the number of hours of a restricted or unrestricted service

Decrease the number of hours of an unrestricted service

Add a new Savings item

Effective 1st day of month



Quick Update

Replace a current authorized provider

Change a vendor in Savings, OTE or STE

Change only the estimated date of purchase for a Savings item or the End Date of an OTE or STE

Add or replace a service or support in the Savings Section Add an emergency back-up provider



Purchasing Plan Sections

The CDC+ purchasing plan consists of:

- ✓ Page 1 Section A Basic Information
- ✓ Page 2 Section B Needs and Goals
- ✓ Page 3 Section C.1 and C.2 Services and Supplies
- ✓ Page 4 Section D Cash (no longer available)
- ✓ Page 4 Bottom of Section D Justification for Savings items in Section E
- ✓ Page 5 Sections E and F Savings Plan and OTEs/STEs
- ✓ Page 6 Budget Summary and Signatures



Purchasing Plan Instructions

- Open blank purchasing plan
- Follow along slide by slide
- Reference tools





Q & A (time permitting)

Lunch Break





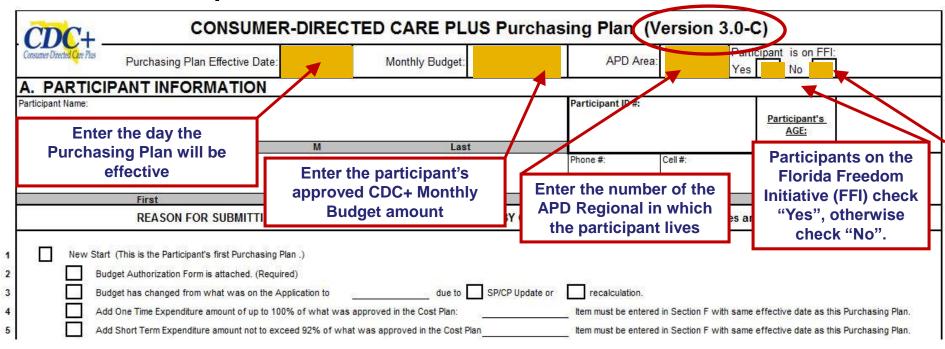
The CDC+ Purchasing Plan

the action with the same of	Purchasing Plan Effective Date:	Monthly Budget:	APD Area:	Participant is on FFI: Yes No	
A. PARTICIF	PANT INFORMATION		104	2/ 3/	
Participant Name:			Participant ID #:	22.000.02000.0000.0000.000	
				Participant's AGE:	
	First M	Last		S C	
Representative Name:			Phone #: Cell #:	Official Use On	ly
				8	
	First M	Last			
	REASON FOR SUBMITTING PURCHAS	SING PLAN (TO BE COMPLETED BY	CONSULTANT after Participant com	pletes areas with *):	
		nage on the	Rem mast be entered in Section	F with same effective date as this Purchasi	
Purch	purchasing plan, click on blue bar on the bottom o frame. Each page contain purchasing p	f the Excel page s a section of the plan		ction C.1 and C.2 he Excel file for need additional services and	ing Plar
Purch *	purchasing plan, click on blue bar on the bottom o frame. Each page contain purchasing purchasing p	a page tab in the If the Excel page s a section of the Dolan	Extra pages in Se are provided in t participants who space to enter supp	ction C.1 and C.2 he Excel file for need additional services and	ing Plar ing Plar ing Plar
Purch *	purchasing plan, click on blue bar on the bottom o frame. Each page contain purchasing p	a page tab in the If the Excel page s a section of the Implicipant Information removed from this Plan.	Extra pages in Se are provided in to participants who space to enter supp	ction C.1 and C.2 the Excel file for need additional services and oorts unt of CASH (Section D) has been revised	ing Plar ing Plar ing Plar as follo
Purch *	purchasing plan, click on blue bar on the bottom of frame. Each page contain purchasing plan, click on blue but purchasing plan, click on blue bar on the bottom of purchasing plan, click on blue bar on the bottom of purchasing plan purchasing plan purchasing plan purchasing plan purchasing plan purchasing pu	a page tab in the of the Excel page s a section of the olan Participant Information and the Plan. is added to this Plan.	Extra pages in Se are provided in to participants who space to enter supp	ction C.1 and C.2 the Excel file for need additional services and orts orts	ing Plar ing Plar ing Plar as follo



CDC+ Purchasing Plan Page 1 - Top

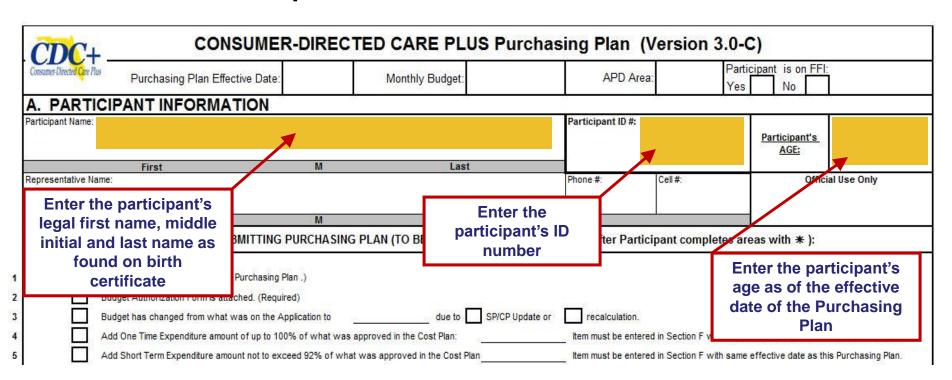
Provide the required information





Purchasing Plan - Page 1

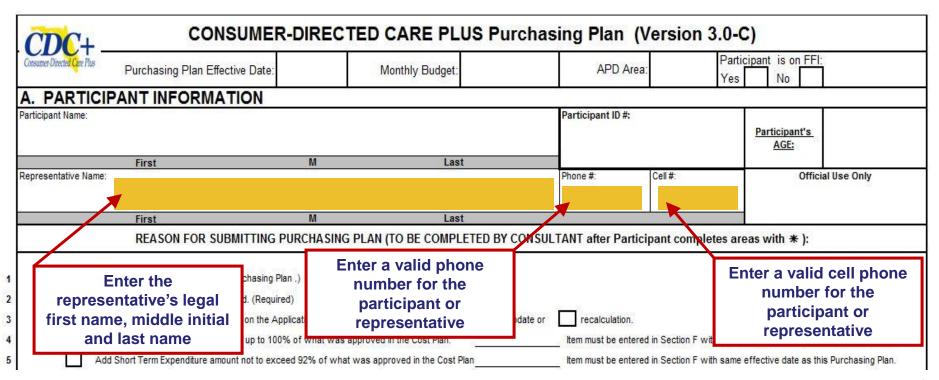
Section A – Participant Information





Purchasing Plan - Page 1

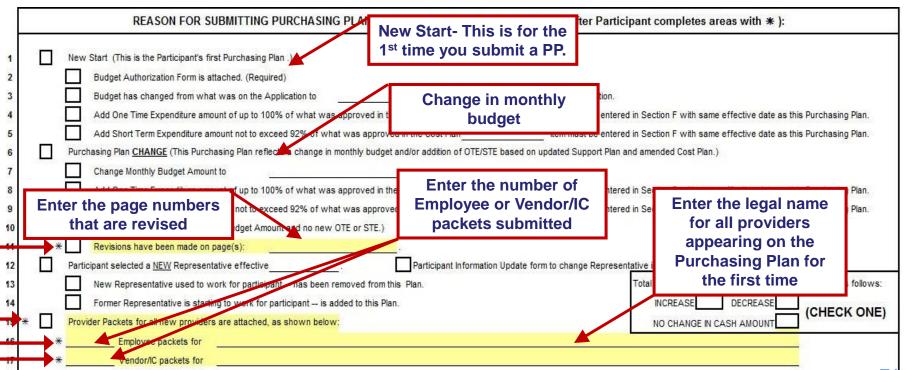
Section A – Participant Information (continued)





Purchasing Plan - Page 1

Section A – Reason for Submitting Purchasing Plan

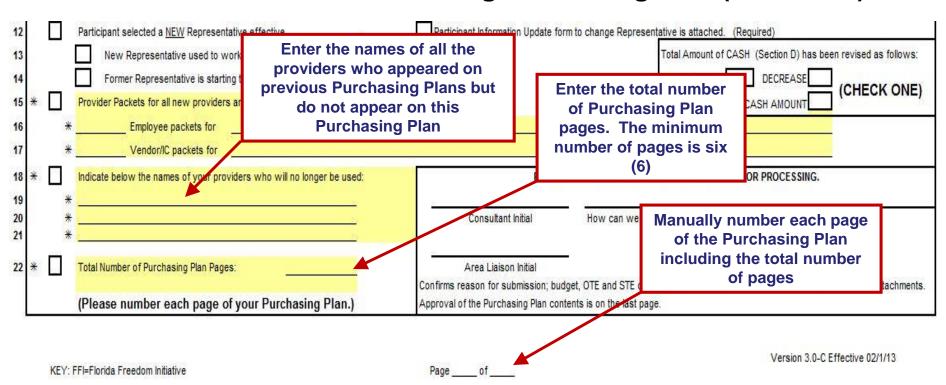


71



Purchasing Plan - Page 1

Section A – Reason for Submitting Purchasing Plan (continued)





Purchasing Plan - Page 1

Section A – Reason for Submitting Purchasing Plan (continued)



Version 3.0-C Effective 02/1/13

KEY: FFI=Florida Freedom Initiative



Purchasing Plan - Page 2

Section B - Needs

	® F	Participan	ıt:				Effecti	ive Date of Plan:		
CON	SUMER	-DIR	ECTED	CARE	PLUS Purch	asing Plan (Version 3	.0-C)			
B. NEEDS To be completed by participant with assistance from	n the consu	Itant as	peeded. Cor	nsultant v	vill ensure the particip	ant has the most current, approved	Support F	Plan and Cost I	Plan.	
The participant's name w	C-1000000000000000000000000000000000000	d supports approved on the current Waiver Cost Plan. of months, number of units approved for each service, identified on the Waiver Supporcy. Plan must appear in this section								
automatically fill in from the information provided on the first			iver Cost P	lan <u>Date</u>		Indicate in NOTES: OTEs. STEs. savings items, and services provided by natural support.				
page		me # of Months		# of To at		effective date will ally fill in from the provided on the first	iits onth	Typ of Unit	NOTES: OTEr, STEr, Savingr items Hatural Support	
ż.				L		page			3	



Purchasing Plan - Page 2

Section B - Needs - Column 1

200		Participant	:					Effec			
	CONSUMER	R-DIRE	CTED	CARE	PLU	S Purch	nasing Plan (Vers	ion 3.0-C)			
B. NEEDS To be completed by participant with assistan	ce from the con	Ente	r the da	ate of th	ne curr	ent cip	ant has the most current, ap	proved Support			
1. List all needs/goals identified on participant's current Waiver Support Plan.		Provide the number of months, number of units approved for each service,					Provide the number of months, number of units approved for each service, identified on the Waiver Support Pla				rt Plan as listed in C
Current Vaiver Support Plan Date:	Cu	Current Vaiver Cost Plan Date:					Indicate in NOTES: OTEs, STE	s, savings items, ar			
Support Plan Goals! Needs	Service I	Service Name # of Months Units		Typ of Units per CP Month		Service Name	# Units per Month				
*							- 1/2 				
							1				
		Enter all needs and goals					20				
** 29	72 St	identified on the participant's current Waiver Support Plan					57				
	- 33 65					(C					
	0346		9			50	.6				



Purchasing Plan - Page 2

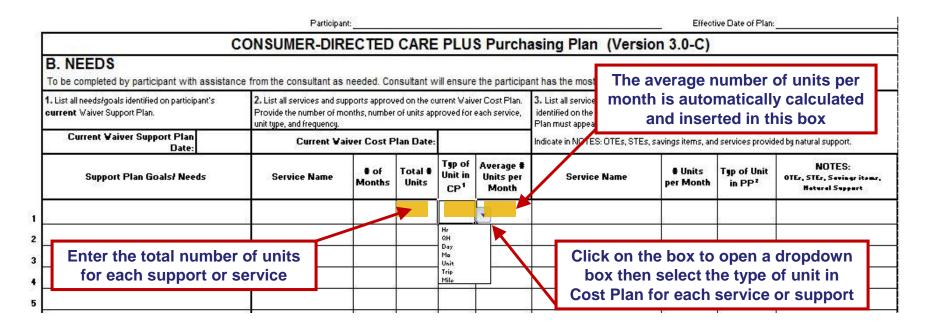
Section B - Needs - Column 2

res		Participa	int:					Effec		
	C	ONSUMER-DIR	RECTED	CARE	PLU	S Purch	asing Plan (Versio	on 3.0-C)		
	NEEDS be completed by participant with assistance	e from the consultant as	needed. Co	nsultant w	vill ensure	e the participa	ant has the most current, appr	oved Support		
Enter all services and Supports approved on the current Waiver Cost Plan Provide the number of months, number of units approved for each service, unit type, and frequency.							. (C)			
	current Waiver Cost Plan	Current V	aiver Cost F	Plan Date:			Indicate in NOTES: OTEs, STEs,	NOTES: OTEs, STEs, savings items, ar		
	Support Plan Goals/ Needs	Service Name	# of Months	Total # Units	Typ of Unit in CP ¹	Average # Units per Month	Service Name	# Units per Month		
							Enter the current Waiver Cost Plan date			
	Enter the number of months for each support or service	20 St.				\$2 \$2				



Purchasing Plan - Page 2

Section B – Needs – Column 2 (continued)





Purchasing Plan - Page 2

Section B – Needs – Column 3

Partic		CARE	DII	10 D	Effective Date of Plan:						
					asing Plan (Versi	•	Dian and Coet I	Dian			
Enter each the par purchasing	the participant will be				3. List all services/supports the identified on the Waiver Suppor Plan must appear in this section Indicate in NOTES: OTEs, STE	e participant will be u rt Plan as listed in C n.	using to meet the column 1. Every it	long term needs and goals em listed in the Purchasing			
Service Name	# 06		Unit in	Average # Units per Month	Service Name	Typ of Unit in PP ²	NOTES: OTEr, STEr, Savingr items Hatural Support				
	0	£0.	20								
				r of units p		**					



Purchasing Plan - Page 2

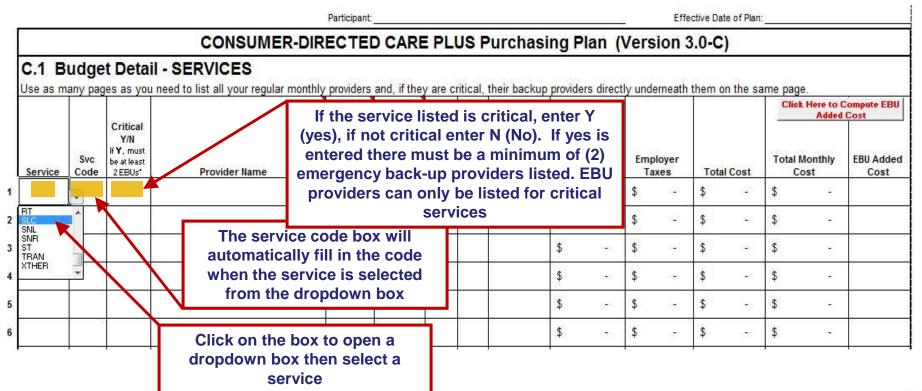
Section B - Needs - Column 3

Participa	nt:					Effect	ive Date of Plan	
ONSUMER-DIRECTED CARE PLUS Pul					nter note if service or OTE, STE, savings ite natural supp	m or unpaid		Plan.
2. List all services and an Provide the nununit type, and fre	Click on opdown b unit in	the box	to ope	type of	3. List all services/supports the identified on the Waiver Support Plan must appear in this section. Indicate in NOTES: OTEs, STEs,	Plan as listed in C	olumn 1. Every i	tern listed in the Purchasing
Service Name	# of Months	Total # Units	Typ of Unit in CP ¹	Average # Units per Month	Service Name	# Units per Month	Typ of Unit in PP ²	NOTES: OVEr, STEr, Savingr items, Hataral Support
1		2				-	Day	_



Purchasing Plan - Page 3

Section C.1 – Budget Details – Services





Purchasing Plan - Page 3

Section C.1 – Budget Details – Services (continued)

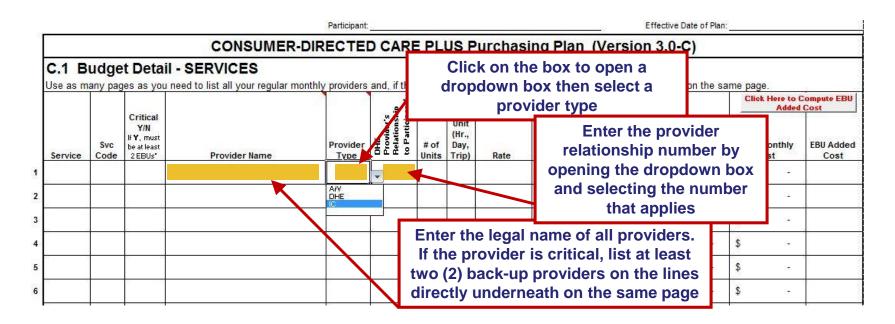
Direct Hire Employee (DHE) provider relationship numbers:

1 = Parent or step-parent 2 = Participant's child or stepchild under age 21

3 = Spouse

4 = Person under 18 currently in high school (not participant's child or stepchild)

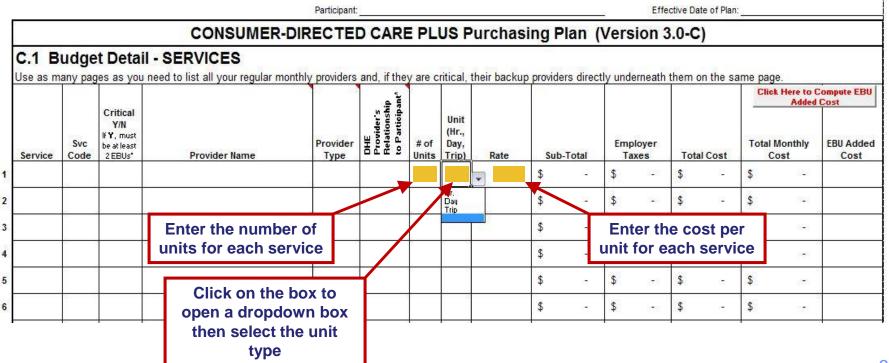
5 = All others





Purchasing Plan - Page 3

Section C.1 – Budget Details – Services (continued)





Purchasing Plan - Page 3

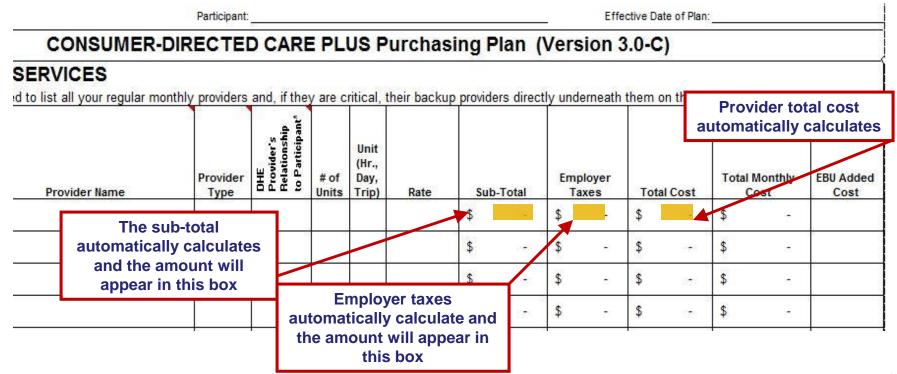
Section C.1 – Budget Details - # of Units:

- 22 weekdays in a month
 Monday Friday workweek
- 9 weekend days in a month
 Saturday and Sunday workweek
- 31 calendar days in a month Always plan for the maximum number of days in a month



Purchasing Plan - Page 3

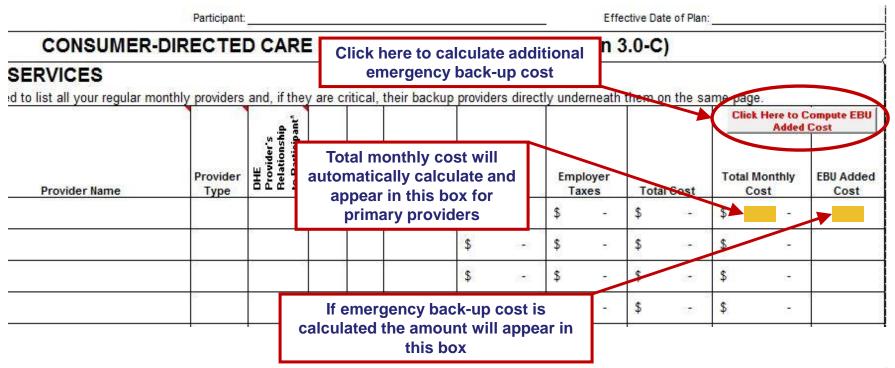
Section C.1 – Budget Details – Services (continued)





Purchasing Plan - Page 3

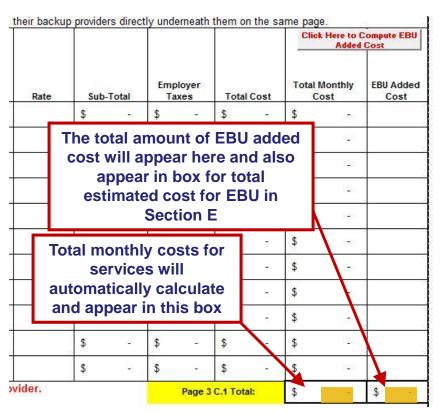
Section C.1 – Budget Details – Services – EBU Added Cost





Purchasing Plan - Page 3

Section C.1 – Budget Details – Services – Totals



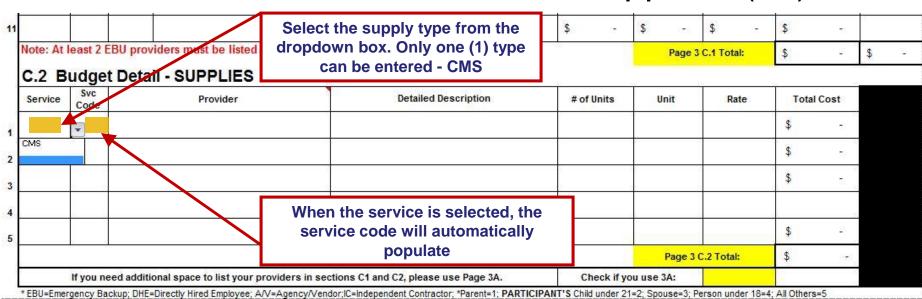


Purchasing Plan - Page 3

Section C.2 – Budget Details – Supplies

Only one (1) supply type can be listed:

CMS – Consumable Medical Supplies (63)



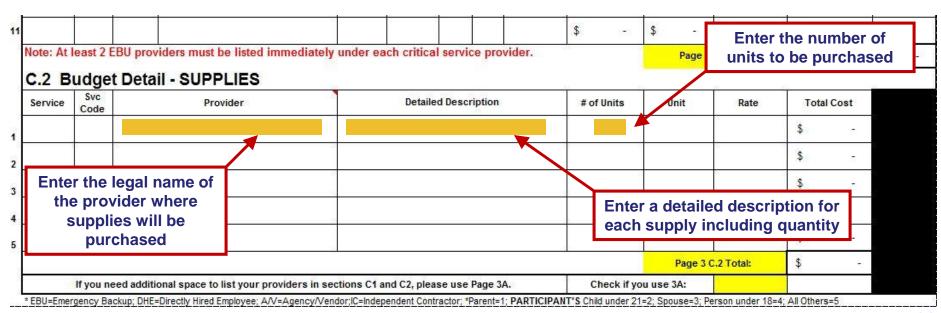


Purchasing Plan - Page 3

Section C.2 – Budget Details – Supplies (continued)

List all supply providers and detailed descriptions for each supply including quantity
 Examples: Adult Large Diapers (96)

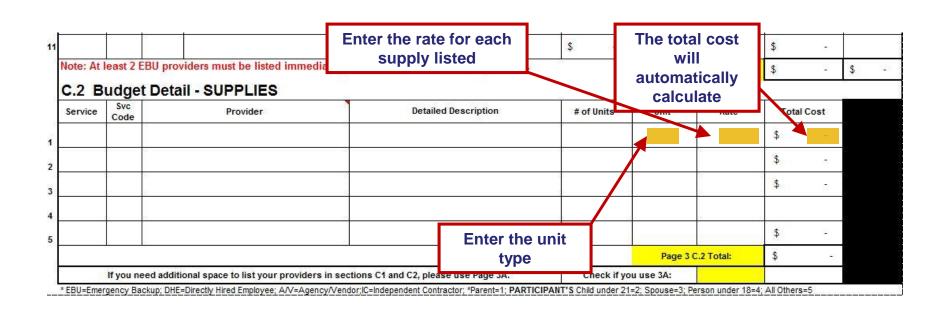
Adult Large Diapers (96), 1 case Wipes (6), 2 boxes Bed Pads (24) = 1 unit





Purchasing Plan - Page 3

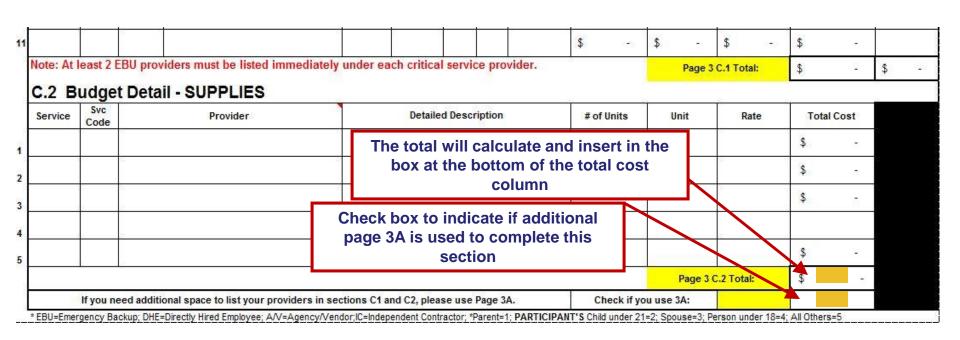
Section C.2 – Budget Details – Supplies (continued)





Purchasing Plan - Page 3

Section C.2 – Budget Details – Supplies (continued)





Purchasing Plan - Page 4

Section D – Budget Details – Cash Purchases - Discontinued

		Participant:			Effectiv	ve Date of Pla	n:	
	CONS	SUMER-DIRECTED CARE P	LUS Purchasing Plan (Versio	n 3.0-C)			
D. Budget Detail	- Purchase	es to be made with CASH	This option is no					
Service Category	Service Code	Detailed <u>Description</u> of Each Item	longer available	of Units	Unit Type	Rate	Total	Cost
	X						\$,
	_	Option 1. Section I	E - Savings				\$	
		Option 2. Section	C.1 & C.2 – Services	s/Sup	plies		\$	
							\$	
							\$	
							\$	



Purchasing Plan - Page 4

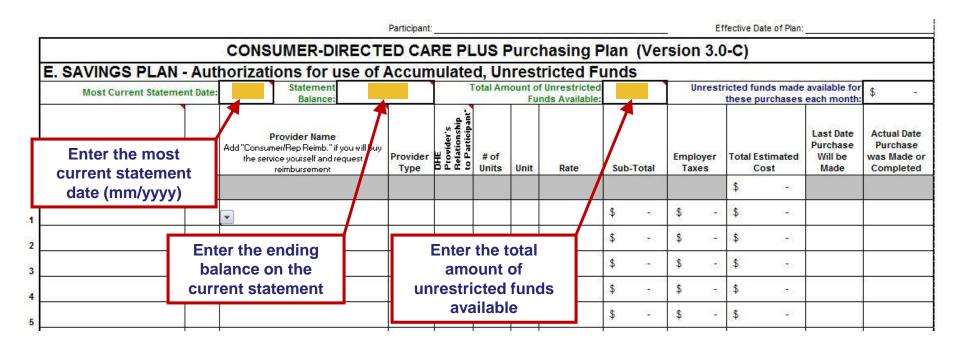
Section D – Budget Details – Cash Purchases – Total

Explain below how purchases requested in Section E meet your needs/goals, or increase your independence. Use this section also to provide any additional information APD should know in order to assist with their approval of this Purchasing Plan.

In this area, enter an explanation on how purchases requested in Section E will meet the needs and goals or increase independence. Also, enter any additional information that would assist APD staff in approving the participant's Purchasing Plan

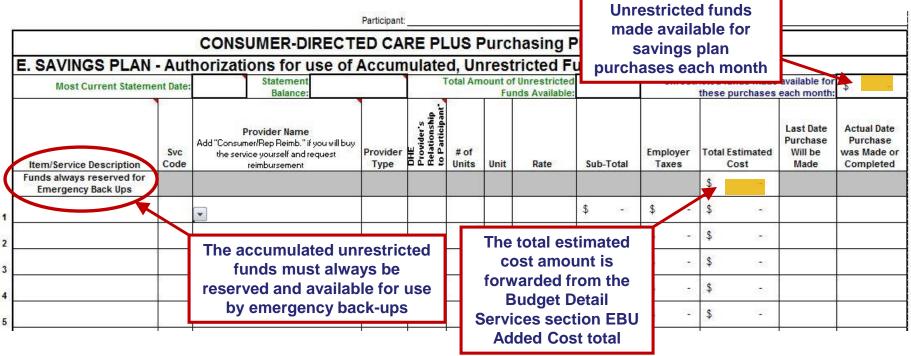


Purchasing Plan - Page 5



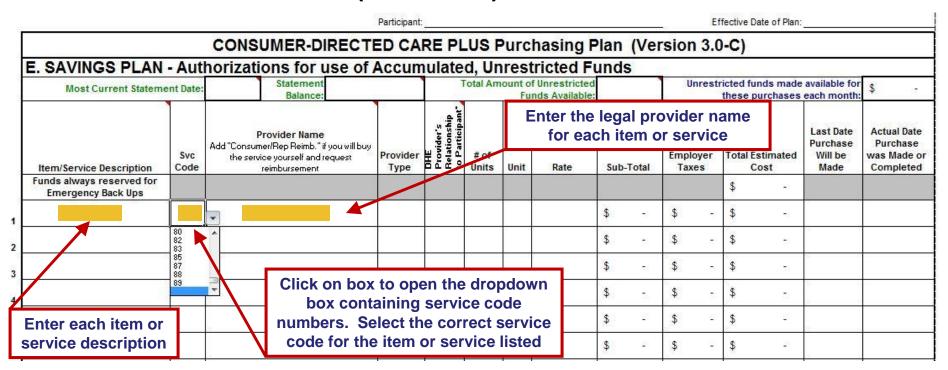


Purchasing Plan - Page 5



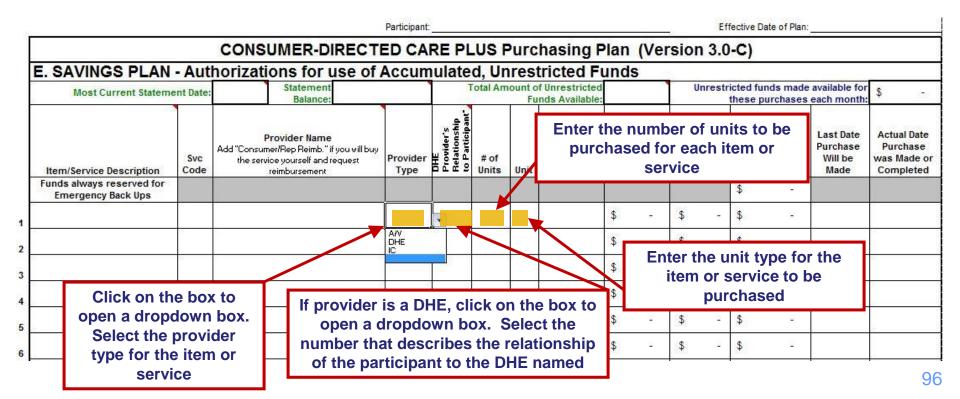


Purchasing Plan - Page 5



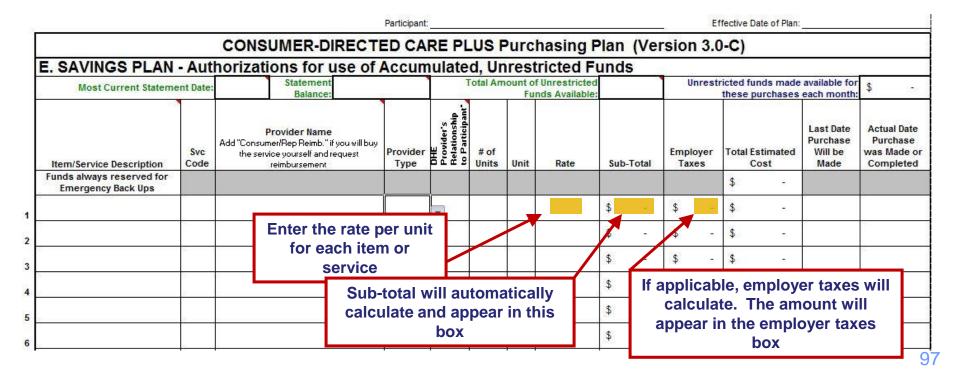


Purchasing Plan - Page 5



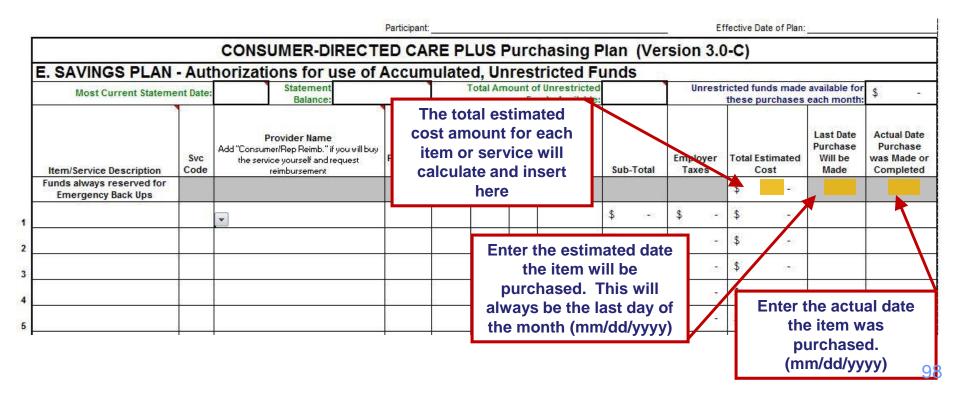


Purchasing Plan - Page 5





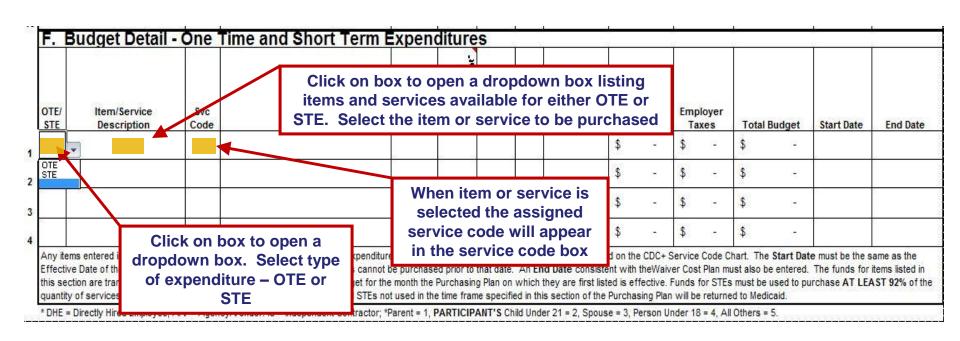
Purchasing Plan - Page 5





Purchasing Plan - Page 5

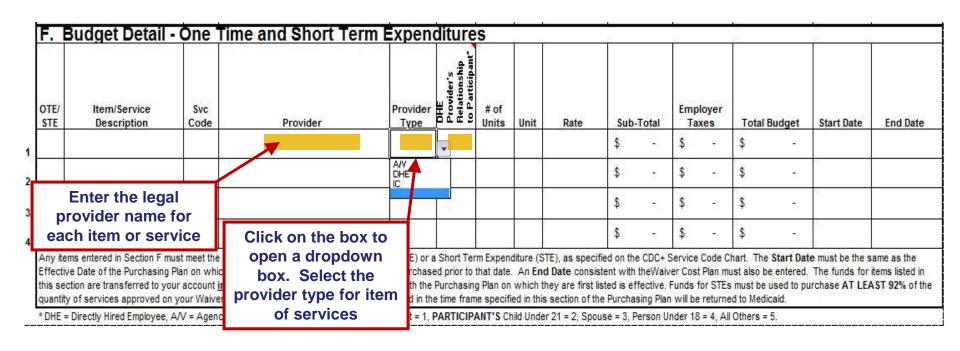
Section F – Budget Detail – One Time and Short Term Expenditures





Purchasing Plan - Page 5

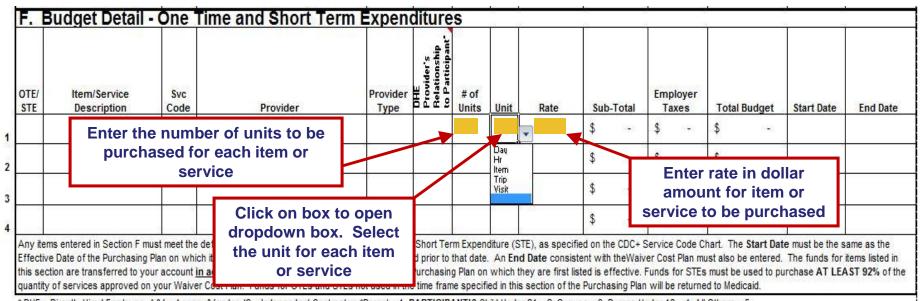
Section F – Budget Detail – OTEs and STEs (continued)





Purchasing Plan - Page 5

Section F – Budget Detail – OTEs and STEs (continued)

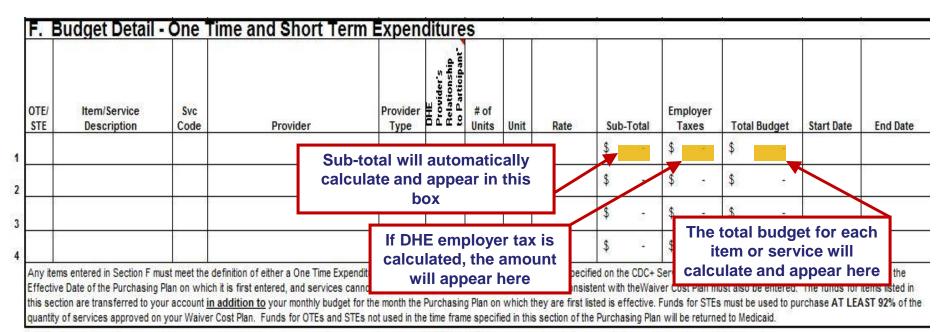


^{*} DHE = Directly Hired Employee, A/V = Agency/Vendor. IC = Independent Contractor; *Parent = 1, PARTICIPANT'S Child Under 21 = 2, Spouse = 3, Person Under 18 = 4, All Others = 5.



Purchasing Plan - Page 5

Section F – Budget Detail – OTEs and STEs (continued)



^{*} DHE = Directly Hired Employee, A/V = Agency/Vendor. IC = Independent Contractor; *Parent = 1, PARTICIPANT'S Child Under 21 = 2, Spouse = 3, Person Under 18 = 4, All Others = 5.



Purchasing Plan - Page 5

Section F – Budget Detail – OTEs and STEs (continued)

F. I	Budget Detail	- One T	ime and Short Te	rm Expen	diture	S	500	Ť		Î		1	
OTE/ STE	Item/Service Description	Svc Code	Provider	Provider Type	DHE Provider's Relationshi to Particina	eacl	the stan item of mm/dd/	r serv	ice	Employer Taxes	Total Budget	Start Date	End Date
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	1	100000000000000000000000000000000000000	111 2000 A 90 CC - 90	3.500.00				\$	9	\$ -	\$ -		
				×	Ente	r the e	nd date	3	£	\$ -	\$ -		
		3					This is		15	\$	\$ -	3(
				Sam			e end da Inding	ite of		\$ -	\$ -		

Any items entered in Section F must meet the definition of either a One Time Expenditure (OTE) or a Short Term Expenditure (STE), as specified on the CDC+ Service Code Chart. The Start Date must be the same as the Effective Date of the Purchasing Plan on which it is first entered, and services cannot be purchased prior to that date. An End Date consistent with the Waiver Cost Plan must also be entered. The funds for items listed in this section are transferred to your account in addition to your monthly budget for the month the Purchasing Plan on which they are first listed is effective. Funds for STEs must be used to purchase AT LEAST 92% of the quantity of services approved on your Waiver Cost Plan. Funds for OTEs and STEs not used in the time frame specified in this section of the Purchasing Plan will be returned to Medicaid.

^{*} DHE = Directly Hired Employee, A/V = Agency/Vendor. IC = Independent Contractor; *Parent = 1, PARTICIPANT'S Child Under 21 = 2, Spouse = 3, Person Under 18 = 4, All Others = 5.



Purchasing Plan - Page 6

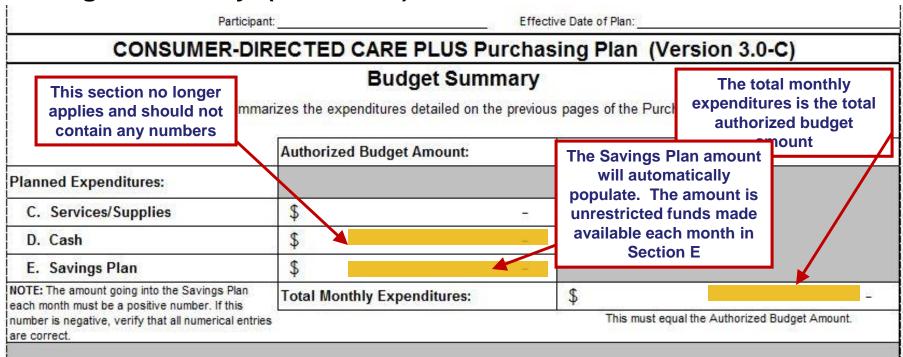
Budget Summary

Particip	ant:	Effective Date of	f Plan:				
CONSUMER-D	RECTED CARE PLUS Pur	chasing F	The authorized budget amount is				
The service and supplies amount is automatically populated. It is the sum of Sections C.1 total and C.2	CONTROL AND STANDARD CONTROL OF STANDARD CONTR	Budget Summary arizes the expenditures detailed on the previous pages					
total of the Purchasing Plan	Authorized Budget Amount:	\$					
Planned Expenditures:							
C. Services/Supplies	\$	ā					
D. Cash	\$	-					
E. Savings Plan	\$	=					
NOTE: The amount going into the Savings Plan each month must be a positive number. If this	Total Monthly Expenditures:	Total Monthly Expenditures: \$					
number is negative, verify that all numerical entr are correct.	ies	100	This must equal the Authorized Budget Amount.				



Purchasing Plan - Page 6

Budget Summary (continued)





Purchasing Plan - Page 6

Signatures – Participant or CDC+ Representative

E. Savings Plan	\$ -	
NOTE: The amount going into the Savings Plan each month must be a positive number. If this number is negative, verify that all numerical entries are correct	Total Monthly Expanditures: The participant or representative must print name then sign and enter date signed on hard copy of form	
Participant or CDC+ Representative	Consultant	APD Staff
~~~~~~Signature~~~~	~~~~~~~Print Name~~~~~~	~~~~~~~~~Signature~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~
Signing this document acknowledges that you	Signing this document acknowledges that the	Staff signature indicates that the Purchasing Plan is approved and
developed this Purchasing Plan, that it meets the needs and goals specified on your Waiver Support Plan, and that the paperwork for all providers on the Plan has been submitted to APD for processing.	information is accurate, the Purchasing Plan meets the participant's needs and goals, and that the Plan meets the requirements of the program.	may be implemented on the effective date for valid providers unless otherwise indicated below:  Approved except for the following sections:  Section Line(s) Section Line(s) Section Line(s) Please refer to the attached letter for additional explanation.



### Purchasing Plan - Page 6

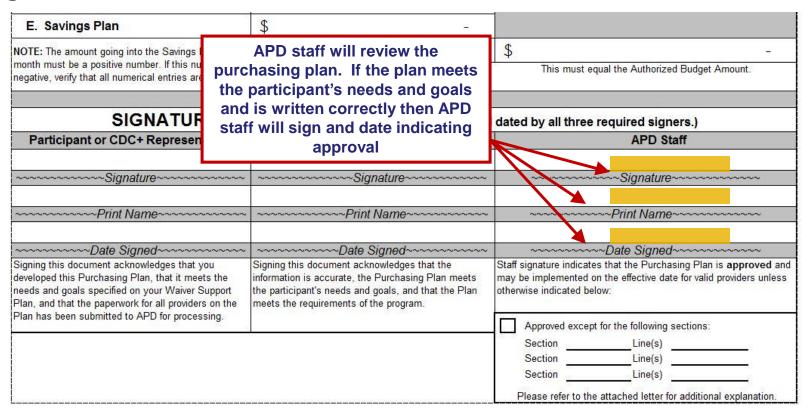
#### Signatures – Consultant

E. Savings Plan	\$ -						
NOTE: The amount going into the Savings Plan each	Total Monthly Expenditures:	\$ -					
month must be a positive number. If this number is negative, verify that all numerical entries are correct.  SIGNATURES (T	his page must always be newly signed ar	The consultant must print name then sign and enter date signed on hard copy of form					
Participant or CDC+ Representative	Consultant	APD Stati					
~~~~~~~Signature~~~~~~~~~~	~~~~Signature~~~~	~~~~~~Signature~~~~~~~					
~~~~~~~Print Name~~~~~~~~	~~~~~~Print Name~~~~~	~~~~~~Print Name~~~~~~~					
~~~~~Date Signed~~~~~~~	~~~~~Date Signed~~~~~~~	~~~~~Date Signed~~~~~~~~					
Signing this document acknowledges that you developed this Purchasing Plan, that it meets the needs and goals specified on your Waiver Support Plan, and that the paperwork for all providers on the	Signing this document acknowledges that the information is accurate, the Purchasing Plan meets the participant's needs and goals, and that the Plan meets the requirements of the program.	Staff signature indicates that the Purchasing Plan is approved and may be implemented on the effective date for valid providers unless otherwise indicated below:					
Plan has been submitted to APD for processing.		Approved except for the following sections: Section Line(s) Section Line(s) Section Line(s) Please refer to the attached letter for additional explanation.					



Purchasing Plan - Page 6

Signatures – APD Staff





Purchasing Plan - Page 6

Signatures – APD Staff (continued)

E. Savings Plan NOTE: The amount going into the Savings Plan each month must be a positive number. If this number is negative, verify that all numerical entries are correct.		-			
		Total Monthly Expenditures:		\$ - This must equal the Authorized Budget Amount.	
SIGNAT	URES (TI	his page must always be newly signed	l and	dated by all three required signers.)	
Participant or CDC+ Representative		Consultant		APD Staff	
~~~~~Signature~~~	~~~~~~	Sianature	~~~	~~~~~~~Signature~~~~~~~~~	
~~~~~~~Print Name~~~  ~~~~Date Signed~~~  Signing this document acknowledges	Any exceptions will be indicated in the approval exception box. Follow-up by participant or representative is required			~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	
developed this Purchasing Plan, that in needs and goals specified on your Waiver Support Plan, and that the paperwork for all providers on the Plan has been submitted to APD for processing.		the participant's needs and goals, and that the Plan meets the requirements of the program.		may be implemented on the effective date for valid providers unless otherwise indicated below: Approved except for the following sections:	
		1		Section Line(s) Section Line(s) Section Line(s) Please refer to the attached letter for additional explanation.	



Purchasing Plan Submission Process

Participant Responsibilities:

- ✓ Double-check all information
- ✓ Minimum six (6) completed pages
- ✓ Submit all required paperwork
- ✓ Retain copies
- ✓ Submit by 5th of the month



Purchasing Plan Submission Process

Consultant Responsibilities:

- ✓ Review for accuracy
- ✓ Sign the Purchasing Plan
- ✓ Submit by 10th of the month





Purchasing Plan Submission Process

Regional Office Responsibilities:

- ✓ Review for accuracy and signatures
- ✓ Ensure all documents enclosed
- ✓ Submit by 20th of the month





Purchasing Plan Approval Process

CDC+ State Office:

- ✓ Reviews submitted documents
- ✓ Returns if revisions are needed
- ✓ Approves and processes documents
- ✓ Assigns provider identification (ID) numbers
- Contacts new participant with ID numbers and start date
- ✓ Provides approved Budget Summary copy



Types of Claims

- Directly Hired Employees
 - ✓ Time Sheets (CDC+ Rule Handbook Appendix G-2)
- Vendors (AV, IC)
 - ✓ Invoice
 - ✓ Must be tracked (Participant Notebook Appendix K (3,4))
- Rep Reimbursements (Savings, OTE/STE)
 - Receipt
 - ✓ Must be tracked (Participant Notebook Appendix K (6))



Claims Submission

- Bi-weekly payroll
 - ✓ Pay Schedule (CDC+ Participant Notebook Appendix O (4))
- CDC+ work week (12:00am midnight Monday 11:59pm Sunday)



Submitting Payroll



Online Secure Payroll



Interactive Voice Response System (IVR)



CDC+ Customer Service



Managing Monthly Budget

- Spend within CDC+ monthly budget
 - ✓ Use Calendar Participant Notebook Appendix O (2)
 - Spend consistent with Purchasing Plan
- Overtime Not good use of funds
- Reconcile Monthly Statements
 - ✓ Participant Notebook Appendix M (2)
 - ✓ Track current account balance between statements



Overspending

Purchasing supports or services greater than the amount that is authorized

Insufficient funds in a consumer's account result in claims being held until additional funds become available.

Once held, claims will be reviewed in the following order: timesheets, invoices, reimbursements. PEND payments



Budget Mismanagement

- Budget mismanagement will lead to either
 - ✓ Corrective Action Plan (CAP) (Appendix N)

 Not "entitled" to a CAP before other sanctions can occ

or

Disenrollment and return to the Waiver



Corrective Action Plan (CAP)

- A tool to assist participants or representatives to correct problems with mismanagement of the program as required by the 1915j State Plan Amendment.
- Developed and signed by participant and consultant
- To be developed immediately when participant/representative
 - ✓ Purchases inconsistently with the approved Purchasing Plan
 - ✓ Overspends
 - Does not produce receipts, timesheets and invoices upon request
 - ✓ Puts health and safety at risk



Corrective Action Plan (CAP), continued

(Page 1-23 & 1-24 of the CDC+ Rule Handbook)

The CAP plan addresses

- ✓ WHAT has happened/caused the problem.
- ✓ HOW the participant/representative plan to correct the problem
- ✓ WHEN the problem will be corrected.
- ✓ WHO is responsible for each step



Involuntary Disenrollment

Remain eligible for DD/HCBS Waiver

Continue services through traditional waiver service and programs Does not prevent recoupment of improperly used Medicaid funds or resources

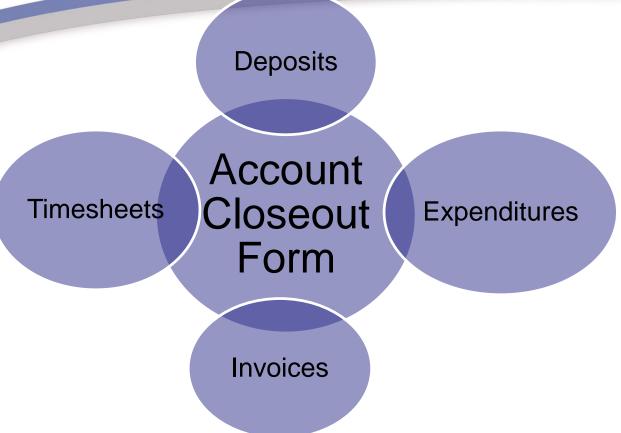


Voluntary Disenrollment

- Consumer elects to discontinue participation in the Consumer-Directed Care Plus (CDC+) program
- (Page 1-10; 1-21 through 1-23 of the CDC+ Rule Handbook)







- CDC+ Participant Information Update Form (Appendix H of the CDC+ Rule Handbook and Participant Notebook Appendix D-XV11)
- CDC+ Account Close-Out Procedure (Participant Notebook Appendix M(3)



Terms to Review

- √ Roles and Responsibilities
- ✓ Critical Service
- ✓ Restricted Service
- **✓ STE- Short Term Expenditure**
- ✓ Pended Claims
- **✓** Representative Reimbursement
- **✓ CAP- Corrective Action Plan**



Congratulations! You have completed the Representative Training

✓ Complete and submit the Course Assessment order to receive a Certificate of Completion

Readiness Review

http://apd.myflorida.com/cdc-plus/refreshform1.php

Evaluations
http://www.surveymonkey.com/s/HF5GNDH

You will be contacted if you need to retake the Assessment.

✓ Pass with 85% or better



Thank you for your participation

For additional questions, please call:

Ivonne Gonzalez

Ivonne.Gonzalez@apdcares.org

850-417-8270

CDC+ Customer Service 1-866-761-7043